

USER AGREEMENT

Last update: January 12, 2026.

BEFORE USING THE WEBSITE, PLEASE READ THIS DOCUMENT CAREFULLY. THE USE OF THE WEBSITE IS PERMITTED ONLY IF YOU COMPLY WITH THE TERMS OF THIS AGREEMENT. BY ACCEPTING THIS AGREEMENT, YOU AGREE TO COMPLY WITH THE TERMS OF THE AGREEMENT BELOW.

MISMA PRO LLC, OGRN 1137746316608, TIN/PPO 7743885155/774301001, 125130, Moscow, Vyborgskaya Street, 22, Building 1, Room 1/3 (hereinafter referred to as the "Website Administration"), offers to enter into this User Agreement (hereinafter referred to as the "Agreement") with an unlimited number of individuals who use the website located at the following address on the Internet: <https://www.misma.pro/> (hereinafter referred to as the "Website").

The Agreement is a public offer in accordance with paragraph 2 of Article 437 of the Civil Code of the Russian Federation. In accordance with Article 438 of the Civil Code of the Russian Federation, acceptance of the terms of this Agreement is considered to be the performance of the actions described in the Agreement.

The moment the User actually begins to use the Website is considered to be the unconditional acceptance of the Agreement by the User.

1. TERMS

The Parties use the following terms in the following meanings:

Site Administration is MISMA PRO LLC, OGRN 1137746316608, TIN/PPO 7743885155/774301001, 125130, Moscow, Vyborgskaya Street, 22, Building 1, Room 1/3, which has all rights in relation to the Site and publishes this Agreement.

User is any individual who has accessed the Site during a certain period of time.

Content is any text, graphic, audio, video, or other materials posted on the website.

Website is a collection of programs for electronic computing machines and other information contained in an information system that is accessible via the Internet and located at <https://www.misma.pro/>.

2. SUBJECT OF THE AGREEMENT

2.1. In accordance with this Agreement, the Website Administration provides the User with access to the Website's functionality for viewing the information posted on it and submitting requests through the feedback forms.

2.2. The Website can be used for informational, business, and other purposes that do not contradict the laws of the Russian Federation and the purpose of the Website. The use of the Website does not involve the User earning income directly through the Website's functionality.

2.3. The Website Administration confirms that it holds all the exclusive rights to the Website or licenses to use individual components of the Website, including the results of intellectual activity, including software code, design works, texts, and means of

individualization (brand names, trademarks, service marks, and commercial designations).

2.4. The User confirms that by making the acceptance, they have read and understood the terms of this Agreement.

2.5. The text of this Agreement is posted on the Website. The Website Administration has the right to modify this Agreement at any time. The terms of the Agreement cannot be modified except by publishing the modified document on the Website.

3. USE OF THE WEBSITE

3.1. The use of the Website does not involve the transfer of rights to the Website or any of its components. The User is granted a limited right to use the Website in accordance with the terms of the Agreement.

3.2. The Website is accessible 24/7, except during maintenance periods.

3.3. The Website Administration has the right to perform maintenance on the server, which may result in temporary disruptions to the Website's functionality. The Website Administration may, but is not obligated to, notify the Users about the maintenance or technical work being performed on the Website. Preventive maintenance will be carried out, if possible, in the evening or at night, and/or on weekends.

3.4. The Website Administration has the right to modify or release updates to the Website, add new properties or functionality to the software that improves its performance or otherwise enhances its characteristics, or exclude relevant functionality.

3.5. The Website Administration has the right not to verify the content of any information transmitted by the User through the Website.

3.6. The Website Administration has the right to unilaterally terminate the User's access to the Website, and it also has the right to modify the text of this Agreement at any time.

3.7. By using the Website, the User has the right to:

3.7.1. Access the Website 24/7, except during preventive maintenance.

3.7.2. Use the Website within the limits defined by this Agreement.

3.8. When using the Website, the User is prohibited from:

3.8.1. Using the Website in a manner not expressly provided for in the Agreement.

3.8.2. Copying, reproducing, distributing, publishing, or otherwise using elements of the Website, including software code, design, texts, and other results of the Website Administration's intellectual activity, except for use within the Website's functionality.

3.8.3. Using the Website to participate in activities similar to those of the Website Administration.

3.8.4. Using the results of intellectual activity posted on the Website without the prior written consent of the Website Administration.

3.9. The Parties recognize the legal force of emails, which are documents sent via email, and recognize them as equivalent to documents on paper media signed by handwritten signatures, given that only the Parties themselves and their authorized representatives have access to the relevant means of communication, such as email addresses.

4. RESPONSIBILITY AND DISPUTE RESOLUTION

4.1. The Website Administration makes every effort to ensure the Website's functionality, but does not guarantee its constant availability, uninterrupted and timely provision, security, accuracy, or the absence of errors in the Website's operation. The only option available to the User in case of such issues is to immediately stop using the Website.

4.2. The Website Administration does not assume any responsibility, whether it be contractual or tort liability, regardless of whether the User was informed about the possibility of such violations or damages related to or resulting from the User's use of the Website, including, but not limited to, damages resulting from:

4.2.1. The Website Administration's preventive maintenance of the Website, which may result in the User's temporary suspension of using the Website.

4.2.2. The User's provision of inaccurate information through the Website or to the Website Administration's employees, either verbally or in writing.

4.3. Any recommendations provided to the User verbally or in writing by the Website Administration do not constitute any guarantees.

4.4. In the event of disputes between the User and the Website Administration arising from this Agreement, the claim procedure for resolving such disputes is mandatory.

4.5. The User has the right to submit a written and reasoned claim to the Website Administration if they believe that the Website Administration is violating the terms of this Agreement. Claims that do not allow for the identification of the User will not be considered.

4.6. The Website Administration has the right to submit a written and reasoned claim to the User who, in the Website Administration's opinion, is violating the terms of this Agreement.

4.7. The claim must be resolved within 10 (ten) days from the date of its receipt by the recipient.

4.8. In the event that a dispute arising from this Agreement cannot be resolved by means of a claim, the dispute shall be submitted to a court at the location of the Website Administration.

5. CONFIDENTIALITY AND SECURITY

5.1. The Website Administration is responsible for maintaining the privacy and confidentiality of information. The Website Administration stores and processes the information provided by the User, strictly adhering to the Policy on the processing of personal data posted on the Website, in accordance with the requirements of Federal Law No. 152-FZ dated July 27, 2006, "On Personal Data."

6. DURATION OF THE AGREEMENT. DISSOLUTION PROCEDURE

6.1. The Agreement shall enter into force on the date of acceptance and shall remain in effect until the Parties terminate it.

6.2. The User shall independently monitor the current version of the Agreement each time they use the Website. The User shall be solely responsible for any consequences resulting from their failure to review the Agreement.

6.3. If the User does not agree with any of the provisions of the Agreement and/or its annexes, they shall immediately cease using the Website.

The User may withdraw from this Agreement at any time by ceasing to use the Website.

7. OTHER CONDITIONS

7.1. This Agreement between the Website Administration and the User shall comprehensively govern the User's use of the Website, including all functions of the Website, and shall supersede any prior written or oral agreements regarding the content of this document.

7.2. Due to the non-monetary nature of the actions related to the use of the Website, the relationship between the Website Administration and the User is not subject to the Russian Federation Law No. 2300-I dated February 7, 1992, "On Consumer Rights Protection."

7.3. If any provision of this Agreement or part thereof is declared invalid by any judicial or administrative authority having proper jurisdiction, such provision or part thereof shall be deleted from this Agreement without prejudice to the validity, effectiveness, or enforceability of the remaining provisions of this Agreement.

7.4. The titles of the sections of this Agreement are established solely for reference purposes and do not in any way define, limit, or interpret the content of the corresponding section.

7.5. This Agreement is subject to the laws of the Russian Federation.